



# Cologne

TRUSTSCORE

Excellent

88



This trustscore is the average trustscore for the set of 10 hotels.

## Summary of Cologne's Top Luxury Hotels

Cologne's luxury hotels are close to everything – sightseeing, pubs, train stations are all within walking distance. Coupled with great service and interesting buildings, it is no surprise that these hotels are among guest favorites.



## Top Hotels

Hotel	TrustScore
Excelsior Hotel Ernst am Dom	93.13
Hyatt Regency	89.37
Günnewig Hotel Stadtpalais	88.50
Lindner Hotel Dom Residence	88.11
Köln Marriott Hotel	86.56
Pullman Cologne	86.54
Appartell am Dom	86.47
Residenz am Dom Boardinghouse Apt.	86.24
Dorint Hotel am Heumarkt	86.07
Ameron Hotel Regent	85.87

## Comments

Superb Location  
Central to Train  
Stations  
Free Mini Bar  
Delicious Beer and  
Food  
Great Local Pub  
Warm Welcome  
Expensive WiFi  
Comfortable Bed  
Calm, Relaxing Music  
A Great Choice  
Expensive Parking  
Great Breakfast

## Sentiment



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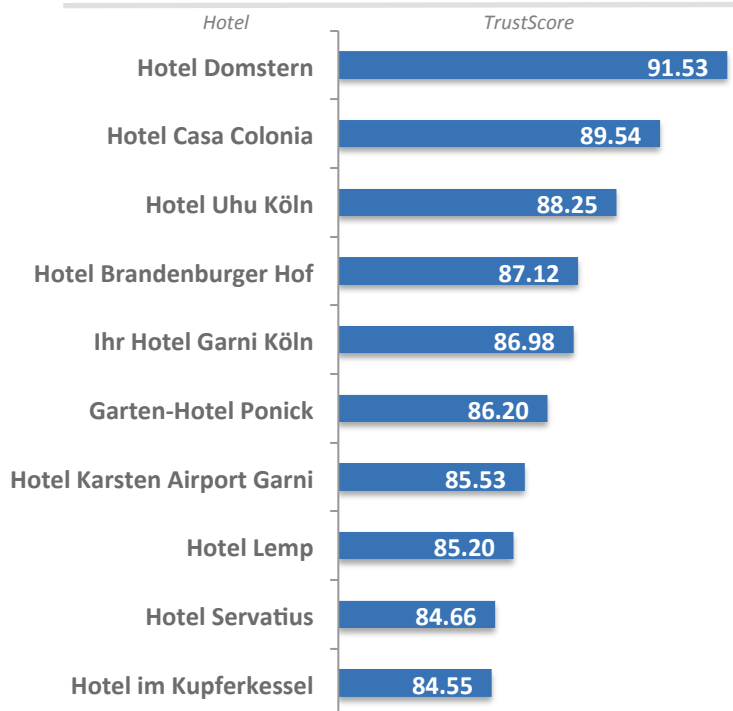
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## Summary of Cologne's Top Mid-Scale/Economy Accommodations

Impeccable service and great food leave guests raving about these accommodations. Food, in particular the high-quality and various options for breakfast, really set these accommodations apart. Guests leave pleased and look forward to returning.



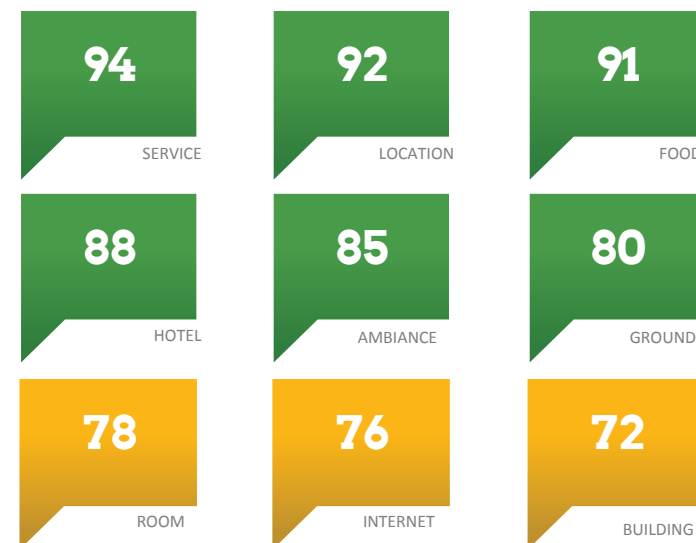
## Top Accommodations



## Comments

Friendly Staff  
Exceeds Expectations  
Delightful Stay  
A Perfect Choice  
Friendly, Helpful  
Reception  
Incredible Breakfast  
Very Central  
Location  
Breakfast was Super  
Fantastic Budget  
Option  
Brilliant Find  
Noisy

## Sentiment



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# What are the rankings all about?

## A Brief FAQ

**How are these scores calculated?** Overall scores are based on a hotel's TrustScore, the industry's first independent, consumer-trusted score that represents all online opinions of consumers around the world. Visit [here](#) for more information on the TrustScore.

**Are any accommodations excluded?** Hotels and accommodations must have at least 20 reviews from at least 2 sources. We also ensure that a percentage of the reviews were written recently.

**How do you determine luxury hotels vs. mid-scale/economy accommodations?** Luxury hotels are defined as hotels with 4-5 star ratings, and mid-scale/economy rankers are defined as for hotels and accommodations with 0-3 stars.

**How many hotels did you analyze?** We currently track 400,000+ hotels worldwide. The report is based on the hotels and accommodations in each respective city in our database.

**How do you calculate sentiment scores?** Our proprietary semantic analysis algorithms learn from data on the web to detect positive, neutral and negative aspects in sentences. Individual detected opinions are then grouped to different categories (e.g. room, service, location etc.) and counted to form an overall score.

**Where do the comments come from?** We have selected comments from reviews of hotels/accommodations on each list. The comments that were selected are most representative of overall sentiments echoed in the reviews.

**Can the rankings change over time?** Of course! The TrustScore measures all consumer opinions around the world. If guests are more positive about their stay, a hotel's score (and likely its rank) will improve. [Contact us](#) or visit our [blog](#) for more information on how to improve your scores.

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For more info: [www.trustyou.com](http://www.trustyou.com)